

Electric Vehicle (EV) ChargePoint App Instructions

September 2025

Hillwood is pleased to provide two electric vehicle (EV) charging stations on our campus for visitors, volunteers, and staff. The charging stations are located on the upper parking deck in front of the visitor center and can be accessed through the ChargePoint app. Read on to learn more about how to charge your EV at Hillwood using ChargePoint.

For more information about EV charging station pricing, availability, and usage, please see the [EV Charging Stations Information](#) document or visit the [Parking](#) page of the volunteer website.

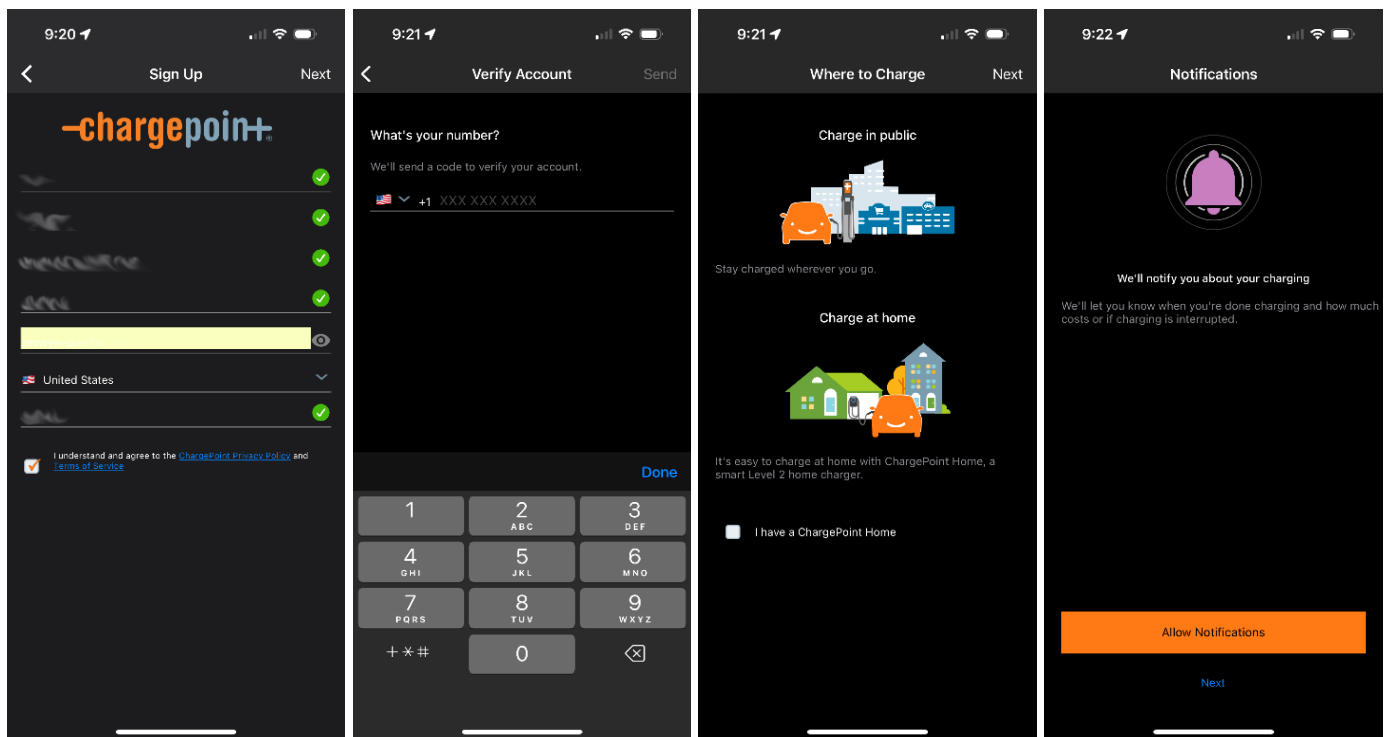
Downloading the app

Below are links for Apple and Google devices to download the ChargePoint app.

- [App Store](#)
- [Google Play](#)

Creating an account

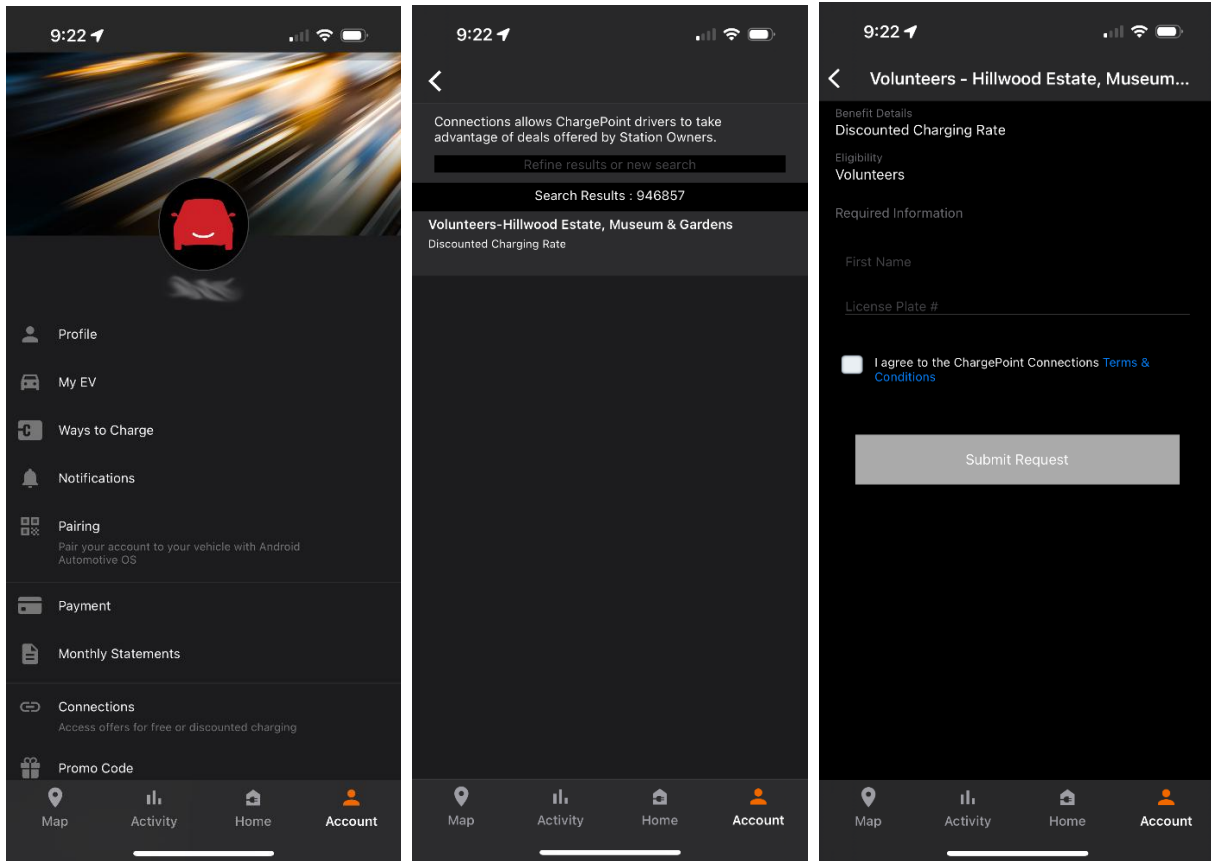
Once downloaded, click on the app and follow the prompts to create a new account. This will be the account you use for any ChargePoint charging stations.



Connecting your account to Hillwood

Staff and volunteers receive a discounted rate by connecting their ChargePoint account to Hillwood. Follow the instructions below to link your account and activate the discount.

1. Select Account at the bottom of the screen, and on the account screen select Connections.
2. Select Browse Connections and enter the code **946857**. Tap the Volunteers-Hillwood Estate, Museum & Gardens and enter the requested information. Once you have submitted the request you will automatically be approved, and the discounted rate will apply when charging through the app.



Using the ChargePoint Station

Once you have downloaded the ChargePoint app and connected your account to Hillwood, you can use the charging station.

1. Select Hillwood Estate, Museum & Gardens as your charging station. This will unlock the plug so you can plug in your vehicle.
2. Plug in your vehicle. Our station charges about 10% per hour on an average EV.
3. You will get a notice through the app when your vehicle is fully charged.

Questions?

Please feel free to reach out to the volunteer management team at volunteers@hillwoodmuseum.org or by phone at 202.686.8528 if you have any questions about Hillwood's EV charging stations.