

**“The Best Possible Visitor Experience”
2022-2023 Mansion Docent Training
Hillwood Estate, Museum & Gardens**

January 30 Workshop: Room Lesson Development

Objectives

After completing this session of the training program, participants will be better able to:

1. Identify the structural elements of a successful room lesson;
 2. Describe what they have learned from their Five-Minute Object Lessons – writing and presenting
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- I. Advance Organizer
 - A. Today’s objectives
 - B. Stepping back: 5 MOLs—what worked, what needs more work
 - C. What comes next—room lesson
 - II. Know One Part 1: Five-Minute Object Lessons – What are the lessons learned?
 - A. What is working well? For you? For your “visitors”?
 - B. What needs more work? For you? For your “visitors”?
 - III. Know One Part 2: Preparing for room lessons
 - A. How do room lessons relate to object lessons?
 - B. The new framework: estate, collection, collector (handout: two frameworks)
 - IV. See One
 - A. Demonstration
 - B. Discussion, including reviewing the lesson plan for the room demo (handouts)
 - V. Know One Part 3: Guidelines
 - A. Creating the plan (review handout: guidelines)
 - VI. Process & Scheduling of Room Lessons
 - A. Process
 - B. Scheduling
 - VII. Tours with Mentoring Mansion Docents
 - A. Select dates during the week of February 20
 - B. Email Marisa to choose day, once docent schedule is emailed
 - VIII. Next Steps after Today
 - A. Presentations: Week of February 13
 - B. Written feedback from Audra & Lisa: Week of February 20
 - C. Drop-in Lunchtime Office Hours via Zoom: February 22, 24 & 28 (12 p.m.)
 - D. Next class: Monday, March 6, Tour Workshop (onsite)
 - IX. Step back:
 - A. Did we meet today’s objectives?
 - B. Questions/comments