What a Docent Needs to Facilitate an Accurate, Compelling Visitor Experience

Knowledge

- a. The estate mansion & gardens
- b. The collections
- c. The collector
- d. The visitors (audience)

Methods

- a. Organizing frameworks
 - Estate/collection/collector
 - Style/function/production
- b. Inquiry
- c. Planning/organizing & tour development
- d. Assessment

Accurate, Compelling Visitor Experience

Skills

- a. Communication skills
- b. Object-based learning skills
- c. Critical thinking skills